

# Trevanion House Holidays Ltd

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## Newsletter - Summer 2018

 Make Memories  Make Friends  Make it Trevanion! 

Summer started with the early May bank holiday and we have not looked back. Trips to the coast have been a popular choice for many guests, and the county is looking stunning in the sunshine.



Our Wednesday barbecues take place in the gardens, where guests can relax in the shade or have a game of boules with friends.



We know how to keep cool on a hot summer's day!



Our June **'Steam Week'** sold out so fast that we added another week in May. Both were a great success, with trips including our local Bodmin & Wenford Steam Train, an exciting day out on the Paignton & Dartmouth Steam Railway, Tredinnick Steam & Vintage Rally, Helston Heritage Railway and Mevagissey Model Railway:



Another annual highlight in June is the Royal Cornwall Show. The county's biggest annual event is packed full of exhibits and activities which offer so much in the way of entertainment, shopping, food and farming.



We also got the bunting and flags out and celebrated the royal wedding in style!



  
williams  
SYNDROME FOUNDATION

For over 20 years the Williams Syndrome Foundation has been sponsoring holidays for its members at Trevanion House, and this year we will be welcoming them again in July.

These Williams Syndrome weeks are always lively and full of fun, and we look forward to seeing everyone again.

For more information please visit their website:  
<http://www.williams-syndrome.org.uk/>

For more information, our latest news, and special online offers, visit our website:  
[www.trevanion.co.uk](http://www.trevanion.co.uk)

## 12 reasons why Trevanion House is the best:

### 1. 27 years in the business

We have been providing supported holidays for adults with learning difficulties and disabilities since 1991.

### 2. Friendly, professional and caring staff

Our management and key support staff have, between them, a total of over 100 years' experience at Trevanion House. They are the #1 reason why our guests keep coming back year after year.

### 3. Holidays with Trevanion House are fun

Opportunity to make new **friends** while going out and about as a group with other adults with learning disabilities.

### 4. Well-appointed and comfortable rooms

There is no single supplement to pay and all guests can have their own en suite bedroom. For those that want to share with family or friends, we have twin and double bedded rooms as well.

### 5. Good food

Our experienced chefs cater for all dietary requirements. Breakfast, picnic lunch and a three-course dinner is included in the holiday price, with daily changing menus and lots of choice.

### 6. Safe and relaxing environment

24-hour support staff, phone in room to call for assistance, enclosed gardens and patios with several seating areas, three reception rooms that guests can use, armchairs and TVs in bedrooms. We are a member of the Safe Places scheme.

### 7. Help with looking after your money

We offer a guest bank service for safekeeping and help with budgeting for the week.

### 8. All-inclusive holiday prices

Accommodation, all meals, transport while at the hotel, and entrance fees to attractions are included in the price.

### 9. Holiday diary

With lots of photos and information about the weeks' trips, for preserving those special **memories** made on holiday.

### 10. Leisure activities

After a day out, relax and socialise with other guests in the gardens or lounges, equipped with comfy sofas, large screen TVs and DVD players. Enjoy badminton or swing ball on the lawns or a game of pool with friends. Themed evenings include rock n' roll, karaoke, disco, bingo, quiz and games nights.

### 11. Great location

We know all the best places in Cornwall and Devon, with plenty of choice for all interests.

### 12. Courtesy collection for those using public transport

We will meet you at Bodmin Parkway station if coming by train, Newquay airport by plane or Wadebridge coach stop.

**Our holidays are ideally suited to adults over 18 years of age with mild to moderate learning disabilities in supported living, Shared Lives, or living with family, who would like to holiday independently.**

A warm welcome to new support staff members Elaine, Mandy & Aisha, and welcome back to Veronica & Becky!



Tina has been hard at work in the garden all year round, creating a haven for humans and wildlife alike. In addition to all of the wonderful flowers, summer fruits and herbs, there are spots of interest and intrigue dotted about. Those who take the time to look will find goldfish, dragonflies, a wishing well, secret garden, fairy dell, purple ducks and more...



Thank you to everyone who takes the time to provide us with feedback from visits, here are a few received recently:

*"[BH] came home very happy and elated, he had a wonderful time and would very much like to come again. We know he was in safe hands...we found the staff very professional and helpful, a lovely warm welcome."*

*"[WP] always enjoys his holidays, and the dedication and friendliness of staff pleases him, which is VERY reassuring to me - THANK YOU!"*

*"I think you provide a wonderful holiday experience for people with a learning disability. I think you have everything covered, I can't think how else you could improve. You provide a very good holiday which I always recommend."*

*"[We] would just like to thank you for looking after [KS+KW] both during their numerous Summer and Christmas Holidays. They always look forward to visiting you and always enjoy their time at Trevanion House. We also especially want to thank you for your kindness and care when KS unexpectedly became ill in October. As you are aware we were 4000 miles away at the time and there was little we could do to help. Your staff were wonderful and did everything you could to assist him, for which we are extremely grateful. You truly are a caring organisation and dealt with K's situation in a very professional manner. We wish you the very best for the future and long may you continue caring for the less able."*

*"Over the years [RL] has been to a number of similar holidays but Trevanion is outstandingly the best. I really appreciate the diary which enables us to discuss the holiday in some detail. Thank you!"*