

## **Where You Will Be Staying**

Trevanion House is a very special place, a beautiful old house, parts of which go back over 200 years. It is set in attractive gardens and is situated on the edge of Wadebridge, a delightful town in North Cornwall. Here you will find the highest standards of comfort and care.

There is so much to see and do in Cornwall. Magnificent scenery, fantastic coastline, nature at its best, all accompanied by history myth and legend, superb food and opportunities for shopping. Enjoy all this together with fun, choice and good company. Take a look inside this booklet and find out a little more

About

Your

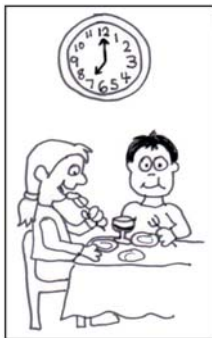
Holiday...

## What Happens On Your Holiday



A warm welcome awaits you. If you are travelling by coach, train or plane, you will be met in our minibus. You will be driven to Trevanion House. There you will find a refreshing drink before...

our friendly staff take you through registration. This is a time to check through your details, offer the services of our guest bank and note any items for safe keeping. We will help you unpack and introduce you to other guests.



Dinner is normally at 6.30pm each evening. We try to make this a very special experience. Our chefs cater for dietary needs if you let us know in advance. Our bar licence offers you the chance to purchase drinks of your choice.

On your first evening, you and all the other guests will have a meeting to decide where you want to go and what you want to do. A plan is drawn up for the first three days. Our 'state-of-the-art' visual presentation will help you make choices.



Each day you will be taken out in our minibuses to the places planned during your meeting. You might have chosen to visit the Eden project or the Screech Owl Sanctuary! Whatever the day's activity, there is always time to stop off for a drink and, more often than not, a piece of delicious cake!



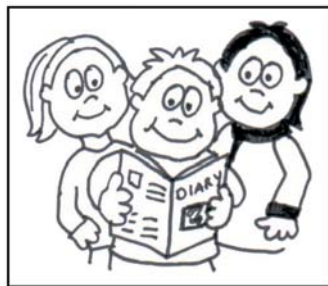
As long as the weather is fine, you stop for a picnic lunch somewhere out on the trip. This is your chance to try a real Cornish pasty or a sandwich of your choice. You will usually be out all day, from 10 am, arriving back at Trevanion House around 5 pm.

In the evening you can relax and watch television in one of the lounges or in your room. You may wish to join in the Evening Programme - try your hand at Bingo, Karaoke, enjoy the Trevanion Quiz and Disco nights!



Each week you will have a chance to write your postcards. Our staff are on hand if you need any help.

Further meetings are held to decide what you want to do for the rest of your holiday.



At the end of your visit you receive a Holiday Diary. During your stay, photos are taken and a record is kept of what everyone has done. This is put into a diary which you can take home to show your family and friends. You might like to order a Souvenir Diary - in this the pictures are all in colour.

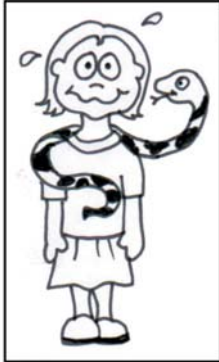
On the morning of your final full day you will settle your holiday bill - pay for any drinks you may have had with your meal or other charges. You will pack and check your travel arrangements for your return journey.

Then comes your final trip to complete what we trust will have been an enjoyable and satisfying holiday.



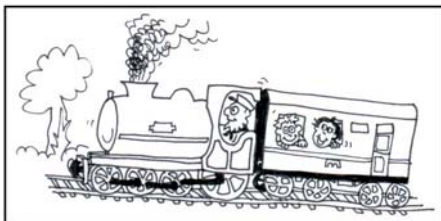
## Things You Can Do On Your Holiday

There are many different places to visit in Cornwall. Here are some ideas:

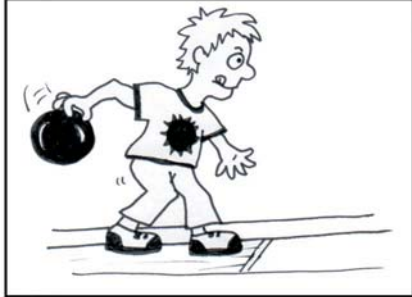


Lots of places have animals to see. One particular favourite is Newquay Zoo where at the Animal Encounter you can find yourself much closer to a snake or Iggy, the iguana!

Flambards is a theme park with lots to do. You can wander through a Victorian village, watch parrots doing tricks or go on one of the exciting rides!

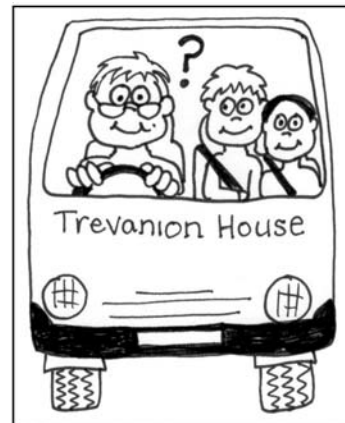


A ride on a steam train along the branch lines of the Bodmin and Wenford Railway is a chance to go back in time. Travel was much grander and there was always time to call at the Station Buffet- especially one that sells delicious cakes!



It's not often that it rains in Cornwall but Trethorne Bowling is a great way to have fun when it does. Those skittles just will not fall down, no matter which way you bowl!

Alternatively, you can take a gamble and go on a Mystery Tour - a chance to explore Cornish countryside and legends. Your destination will be a surprise but always an interesting one!



There is always time during your stay to go shopping for presents and souvenirs. And, of course, there are plenty of opportunities to try a Cornish Cream Tea, with lashings of clotted cream - not to mention the strawberry jam!

## Other Details You Need To Know



We ask that you arrive at Trevanion House after 3 o'clock in the afternoon when staff will be here to greet you. Arrival by 5.30 means that you will have time to settle into your room before the evening meal. At the end of your holiday please depart no later than 11 o'clock in the morning, otherwise we will have to make an extra charge.

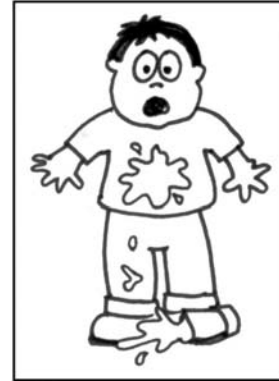
If you are not able to make travel arrangements to fit into these times, we can offer day care services (for which we will make a charge) to ensure your comfort if you are arriving early or leaving late.



It is very helpful if you can let us know in advance whether this day care will be needed. If so, you will need to tell us if an invoice should be sent to your holiday organiser, otherwise, we will assume that you will settle the account yourself during your visit.

### Laundry Services

We do not normally do your laundry but if you do find that you need to have some clothes washed we can do this, adding a charge to your Guest Account.



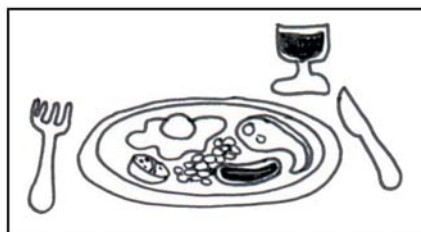
### Guest Bank

We offer you the opportunity to deposit your spending money in our guest bank. We will help you with budgeting. If you do not use our guest bank we ask for a deposit of £20 against final bills. Full details of transactions will be given to you to take home.

### Smoking

Smoking is not allowed in the House or on the mini-buses.

### Meals



All your meals are provided, from the first evening to your final breakfast. If you need a packed lunch for your journey home we can provide this. A small charge is made.

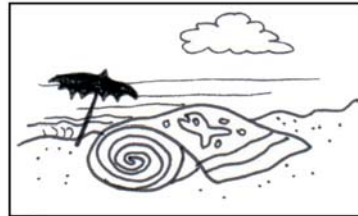


### Drinks

You can make yourself tea and coffee at any time or help yourself to chilled mineral water, free of charge. The hotel has a residential licence which means that you can buy alcoholic drinks with your evening meal, or soft drinks at any time. You pay the bill at the end of the week.

### Towels

Towels are provided in your room, but you will need to bring your own towel for visiting the beach or swimming pool.

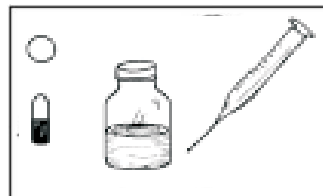


### Clothes

It is a good idea to bring a waterproof coat or anorak in case it rains! You should also bring comfortable shoes or trainers, especially if you want to walk on the cliffs and beaches or in the countryside.

### Medication

We will ask before you arrive if you need assistance with this and any other personal care needs, please make sure we know about the support you require.

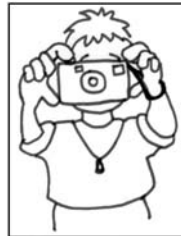


## Last Things To Remember!

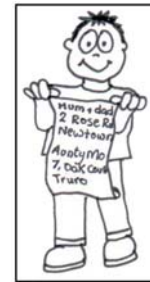
If you are coming in summer, bring sun tan cream as well as a hat!



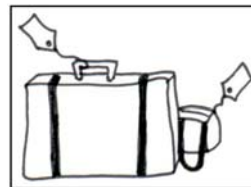
Don't forget your camera!



Bring a list of people and addresses so you can send postcards.



Please only bring what you can carry. Attach luggage labels to your suitcases or bags. Allow room for those gifts!

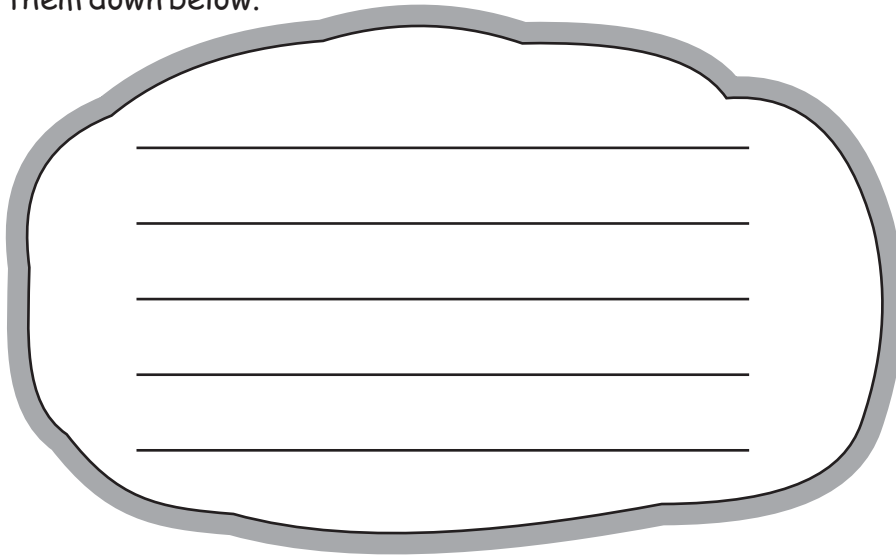


Make sure you have your purse or wallet!



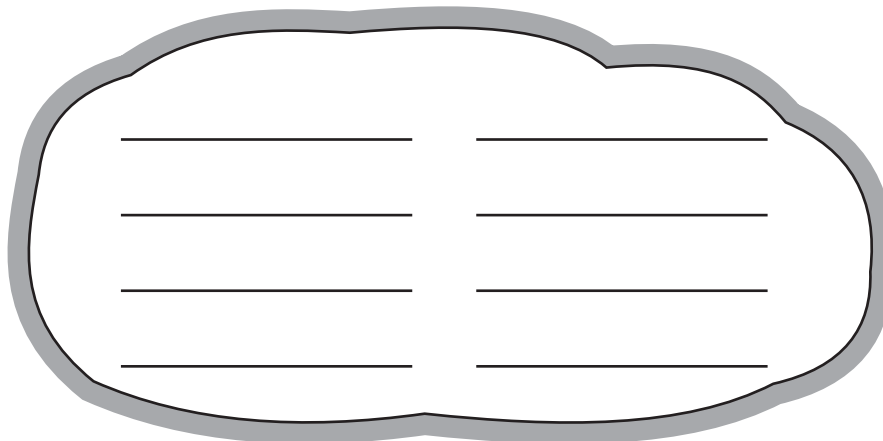
## Planning Your Holiday

On the day that you arrive, staff will welcome you to Trevanion House but you may have questions you want to ask straight away. You may find it easier to remember if you write them down below.



A large, irregularly shaped box with a thick grey border, containing five horizontal lines for writing.

On the first evening you will have a meeting together with all the other guests. Staff will help you to make choices about where you would like to visit or what you would like to do on your holiday. If there are things you particularly want to include, make a note below:



A large, irregularly shaped box with a thick grey border, containing two columns of five horizontal lines each for writing.